Issues in Claims Settlement: Property and Casualty Insurance

October 25, 2013
Hyatt Regency Louisville
311 S. Fourth Street
Louisville, Kentucky 40202

November 1, 2013
Hilton Lexington Downtown
369 West Vine Street
Lexington, Kentucky 40507

November 8, 2013
Courtyard by Marriott
3120 Highland Pointe Drive
Owensboro, KY 42303

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Insurance Institute of Kentucky
EKU Risk Management and Insurance Program

6.0 CLE units (1 unit of ethics)
7.0 CE Hours (1 Hour of ethics)

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(859) 543-9759 or (859) 622-1120
ABOUT THE SEMINAR
Come hear subject matter experts provide up to the minute information about a variety of topics related to settling property and casualty insurance coverage claims. This seminar will cover issues that are sure to be of interest.

WHO SHOULD ATTEND
• Attorneys
• In-house counsel
• Paralegals
• Insurance Claims Professionals

CREDIT INFORMATION
CLE for Attorneys - 6.0 units: Each seminar offering has been approved for 6.0 units of CLE including 1 hour of ethics by the Kentucky Bar Association Continuing Legal Education Commission.

CE for Insurance Agents and Adjusters - 7.0 hours: Each seminar offering has been approved for 7.0 hours of CE including 1 hour of ethics by the Kentucky Department of Insurance.

SEMINAR SCHEDULE
8:00 AM - 8:30 AM  Registration
8:30 AM - 8:40 AM  Welcome
8:40 AM - 10:10 AM Insurance Contract Analysis
                   Douglas L. Hoots
10:10 AM - 10:25 AM Break
10:25 AM - 11:55 AM Investigating and Defending Questionable P & C and PIP Claims
                   John M. Bush
11:55 AM - 1:15 PM  Lunch on your own
1:15 PM - 2:45 PM  Insurance Claim Mediation - Panel Discussion
                   J. Warren Keller
                   James E. Keller
                   Judy B. Stover
2:45 PM - 3:00 PM  Break
3:00 PM - 3:30 PM  Tort Law Update
                   Ronald L. Green
3:30 PM - 4:30 PM  Ethical Issues in P & C Claims
                   Ronald L. Green
OUR SPEAKERS

Insurance Contract Analysis
Douglas L. Hoots is a partner with Landrum & Shouse LLP where his main areas of practice are civil litigation defenses, general defense, bad faith law, insurance coverage analysis, and Special Investigation Unit (SIU) law. Mr. Hoots is a former adjunct professor of paralegal studies at Eastern Kentucky University and a former claims professional for a major insurer. He is a member of the Fayette County and Kentucky Bar Associations, Defense Research Institute, the Kentucky Defense Counsel, International Association of Special Investigation Units, and Insurance Institute of Kentucky. He earned his B.A. degree from Western Kentucky University and his J.D. degree from the University of Kentucky College of Law.

Investigating and Defending Questionable P & C and PIP Claims
John M. Bush is a partner in the Louisville, Kentucky office of Quintairos, Prieto, Wood & Boyer, P.A. where his almost exclusive focus is on insurance defense litigation. Mr. Bush’s practice encompasses the areas of civil and commercial litigation, products liability, insurance defense and insurance fraud/(SIU) Special Investigations Unit. Mr. Bush began his legal career in 1978 in Lexington before subsequently relocation to Louisville office. Mr. Bush is actively involved in various professional organizations including the Defense Research Institute (DRI), Kentucky Defense Counsel, the Kentucky Chapter of IASIU (International Association of Special Investigation Units), and NSPIII (National Society of Professional Insurance Investigators). Mr. Bush is a graduate of Vanderbilt University, receiving his Juris Doctor from Vanderbilt Law School in 1978 and a Bachelor of Arts cum laude in 1975.

Insurance Claim Mediation - Panel Discussion
J. Warren Keller is a partner with Taylor, Keller & Oswald, PLLC and he has over 34 years’ experience as an attorney, practicing primarily in the area of civil litigation with a focus on insurance defense. He is a past president of NSPII and received the F. Lee Brininger Investigator of the Year award in 2004 from NSPII. Warren is a past vice chair of the property insurance law committee of the American Bar Association, having been a contributing editor of two previous ABA publications in the field of insurance law. He is a 1979 law graduate of the College of William and Mary.

Judge James E. Keller (Ret.) is “Special Counsel” with Gess Mattingly & Atchison in Lexington, Kentucky. He attended Eastern Kentucky University prior to attending law school at the University of Kentucky. After graduation from law school in 1965, Judge Keller was in private practice for 10 years in Lexington. While in private practice, he was also the Master Commissioner of the Fayette Circuit Court for more than 7 years. In 1976, he was appointed as a Judge of the Fayette Circuit Court where he served for almost 23 years before being appointed in 1999 to the Kentucky Supreme Court on which he served for 6 years before retiring from the bench in 2005. He is a member of the Kentucky Bar Association and the Fayette County Bar Association and he has published numerous articles in legal publications. He is also the recipient of many honors and awards, and he has been involved in a long list of professional and community activities.
Insurance Claim Mediation - Panel Discussion (cont’d)

Judy B. Stover is an automobile claim representative with State Farm Insurance Companies. Her work primarily focuses on injury litigation cases. Mrs. Stover will celebrate 24 years as an employee with State Farm in December of this year. She began State Farm career in Chattanooga, TN. She and her family have transferred to Northern Kentucky, Frankfort, and Lexington while she pursued many different roles including supervisor and Team Manager. Ms. Stover is currently an Auto Field Mobile Assignment Claim Representative. She received her BS Degree in Business Administration from East Tennessee State University in 1987.

Tort Law Update and Ethical Issues in P & C Claims

Ronald L. Green is a partner in the Lexington firm of Green, Chesnut & Hughes PLLC, where his practice emphasizes insurance law, professional liability, appellate practice and employment law. He is a former adjunct professor at the University of Kentucky College of Law and has published articles in the Kentucky Law Journal and the Kentucky Bench & Bar. Mr. Green is a member of the Kentucky and Fayette County Bar Associations, and the Defense Research Institute, the Kentucky Defense Counsel, the Professional Liability Defense Federation, and the National Association of Forensic Economists. He earned his B.S. degree from Murray State University and his J.D. degree from the University of Kentucky.

TUITION INFORMATION

Early-Bird Registration:
Louisville until October 11
Lexington until October 18
Owensboro until October 25

1st registrant from a firm $200
2nd and additional registrants from firm $175
Registrant from IIK Member Firm $150

Late Registration:
Louisville after October 11
Lexington after October 18
Owensboro after October 25

1st registrant from a firm $225
2nd and additional registrants from firm $200
Registrant from IIK Member Firm $175
REGISTRATION FORM

Registrant Information: (One registrant per form please)

Name _____________________________________________
Title ______________________________________________
Company __________________________________________
Address __________________________________________
Email Address ___________________________ Phone ______________________

I want to attend:
_____ Louisville (Early Registration Deadline Oct. 11)
_____ Lexington (Early Registration Deadline Oct. 18)
_____ Owensboro (Early Registration Deadline Oct. 25)

Early Registration:
  1st Registrant ______ $200
  Additional Registrant ______ $175
  IIK Member Firm ______ $150

Late Registration:
  1st Registrant ______ $225
  Additional Registrant ______ $200
  IIK Member Firm ______ $175

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Card No. _____________________________
Exp. Date __________ Card Billing Zip Code __________ CVV Code _______________
(3-digit code on back of card)

Signature _______________________________________

Mail registration form to (either):
  Insurance Institute of Kentucky Risk Management & Insurance Program
  PO Box 54542 521 Lancaster Avenue, BTC 108
  Lexington, KY 40555-4542 Richmond, KY 40475
  Phone: (859) 543-9759 Phone: (859) 622-1120

Fax registration form to either: (859) 543-9759 (IIK) or (859) 622-2359 (EKU)

Email registration form to mark@iiky.org or burke.christensen@eku.edu